

QUESTION

What is the recommended speaker stand height for my speaker?

ANSWER

The ideal height of the loudspeaker & speaker stand should place the tweeter at ear level when you are seated in a listening position. This height is typically 40" - 45" high. (i.e. If your speakers are 20" tall, the proper speaker stand would be 20" - 25" in height).

QUESTION

How do I know if I need a Fixed Shelf Rack or a Modular Rack for my components?

ANSWER

The importance is determined by the application need. A fixed shelf system is easy to assemble, has aesthetic appeal, and will accommodate today's audio / visual components. A modular rack allows for additional components to be added in the future.

QUESTION

What is the weight restriction of shelves, wall brackets, or speaker stands?

ANSWER

PLATEAU products are made with 16 gauge metal construction, and 5/8" and 3/4" shelving. Our product will support standard audio and video equipment in the retail marketplace.

QUESTION

Is there a Warranty that comes with any of the PLATEAU products?

ANSWER

Under USA law the Warranty expressed is "limited". PLATEAU agrees to replace all manufacturing defects on PLATEAU furniture free of charge for a period of ninety days from the date of purchase. This warranty includes the cost of replacement parts for the purpose of repairing manufacturing defects only. This warranty does not cover normal wear and tear of damage due to customer abuse or neglect. For service, contact your PLATEAU Dealer.

